

Electronic Acknowledgement Receipt

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Application Number:	09944676
International Application Number:	
Confirmation Number:	8505
Title of Invention:	System and method for automated end-user support
First Named Inventor/Applicant Name:	Daniel Keele Burgin
Customer Number:	26874
Filer:	William S. Morriss/Sonya Pinner
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)
1	Transmittal Letter	09944676_IDS Ltr_08-19-09.pdf	35671 e89721a72d031779a9e9abd10947089ce1 7046c	no	1

Warnings:

Information:

2	Information Disclosure Statement (IDS) Filed (SB/08)	09944676_IDS_08-19-09.pdf	63159 b65a4ddff87f213b2de1cd8352a9dc161794 667d	no	1
Warnings:					
Information:					
This is not an USPTO supplied IDS fillable form					
3	NPL Documents	11749983_OfficeAction_07-24-2009.pdf	596590 ffcbd2e41ec82627fb40517d864694f5d4eb 9fd8	no	14
Warnings:					
Information:					
Total Files Size (in bytes):				695420	

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.